



## **The Buena Vista Community Survey to be Mailed July 2>>**

--The City of Buena Vista has developed a community survey to gauge citizen opinion on a wide variety of topics related to government services, the business community, and top priorities.

The survey will be mailed to every household currently receiving a water bill and will include a return envelope for your convenience. **The survey will be mailed on July 2 and has a deadline of July 20.** Results will remain anonymous and final results will be posted on this website. **If you receive a survey at your address, but not your name, please fill out this survey as your own.**

## **Survey Return>>**

Please return surveys by July 20 to one of the following:

Buena Vista Community Survey  
2039 Sycamore Avenue  
Buena Vista, Virginia 24416

Surveys may also be dropped off at the following locations (click for directions):

- [City of Buena Vista Municipal Building, Treasurer's Office](#)
  
- [BB&T, Buena Vista](#)

## **Questions>>**

For questions regarding the survey, please contact the Department of Economic Development at 540-261-6436 or by email to [treamer@bvcity.org](mailto:treamer@bvcity.org). Be sure to visit [www.buenavistabusiness.com](http://www.buenavistabusiness.com) for survey results and other community news.

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# CITY OF BUENA VISTA COMMUNITY SURVEY

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The City of Buena Vista is very interested in your input regarding City services, programs, and priorities. *Please complete the survey and return it by July 20, 2007.* Be sure to read the instructions for each question carefully to see if you should enter only one response or check all that apply. All responses will be kept confidential. Thank you for your participation in this important survey. **Please return by July 20, 2007, to:**

*City of Buena Vista Community Survey  
2039 Sycamore Avenue  
Buena Vista, Virginia 24416*

*Fax: 540-261-2142  
or Drop-off: BB&T, Buena Vista  
City Hall, Treasurer's Office*

**1. Which area of the City do you live and/or own property? (Please check all that apply)**

- 1<sup>st</sup> Street-13<sup>th</sup> Street
- 14<sup>th</sup> St.-26<sup>th</sup> Street
- 27<sup>th</sup> St.-41<sup>st</sup> Street
- Other or outlying area.

**2. How long have you live or owned property in the City of Buena Vista?**

- Less than one year
- 1-2 years
- 3-5 years
- 6-10 years
- 11-20 years
- 21+ years

**3. Why do you live in Buena Vista? (Please check all that apply)**

- I was born here
- To be with family/spouse/friends
- Employment opportunity
- For recreational amenities
- Came here looking for a place to retire
- More affordable than other communities
- Safe community
- Good place to raise kids
- Climate/seasons
- Scenery
- Small town atmosphere
- Proximity to larger communities
- Friendliness
- Other: \_\_\_\_\_

**4. What are the most important issues that will be facing the City of Buena Vista in the next five years? (Please check only your *top three* choices. You may write additional issue(s) in the space next to other.**

- Affordable housing
- Viability of core business area
- Child care/youth programs
- Growth of Southern Virginia University
- Preservation of small town character
- Parking
- Tax Rates
- Public schools
- Employment opportunities
- Government services
- Other: \_\_\_\_\_

**5. In what recreational activities/areas do members of your household participate? (Please check all that apply)**

- Playgrounds
- Picnic Areas
- Walking/Jogging
- Mountain Biking
- Road Cycling
- Skateboarding
- Baseball
- Tennis
- Glen Maury Park
- Other: \_\_\_\_\_
- Fishing
- Hunting
- Soccer
- Raft/Kayak/Canoe
- Hiking
- Golf
- Football
- Scenic Drives
- Camping

<b>Please let the City of Buena Vista know how important the following issues are to you:</b>	
	Not Important    Very Important
6. Economic Development	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
7. Affordable Housing	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
8. Parks & Trails	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
9. Open Space Areas	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
10. Sense of Community	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
11. Parking	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
12. Traffic Flow	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
13. City Services	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
14. Education K-12	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
15. Higher Education	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
16. Scenic/Visual Quality	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
17. Arts & Culture	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
18. Appearance of City	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
19. Shopping Opportunities	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
20. Job Opportunities	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
21. Public Safety	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5

<b>Please rate the City of the following:</b>	
	Not Important    Very Important
22. Programs for Youth	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
23. Special Events	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
24. Crime Prevention	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
25. Animal Control	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
26. City Staff	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
27. Attracting & Retaining Business & Industry	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
28. Handling Citizen Complaints	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
29. City Council	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
30. Communication with Citizens	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
31. Police Visibility & Response Time	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
32. Neighborhood Road Maintenance	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
33. Street & Sidewalk Maintenance	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
34. Snow Removal	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
35. Public Landscaping	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
36. Available Parking	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
37. Park & Trail Maintenance	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
38. Historic Preservation	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
39. Recreation Programs	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
40. Recreation Facilities	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
41. Building Permits & Inspections	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
42. Code Enforcement	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5
43. Planning and Zoning	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5

**44. Imagine you are in charge of allocating resources for City projects and services. With a \$100 to budget, how would you divide the money among the following? (Please be sure your total equals \$100)**

- \$ \_\_\_\_\_ Administrative Services
- \$ \_\_\_\_\_ Economic Development
- \$ \_\_\_\_\_ Fire & Rescue
- \$ \_\_\_\_\_ K-12 Education
- \$ \_\_\_\_\_ Law Enforcement
- \$ \_\_\_\_\_ Parks & Recreation
- \$ \_\_\_\_\_ Public Works (Roads, Trash, Sidewalks)
- \$ \_\_\_\_\_ Water & Sewer

**45. Please indicate your preferred growth strategy for the City from the choice below. (Please check only one)**

- Zero growth
- Less growth than present
- About the same rate of growth as present
- More growth, but with some controls
- No growth controls
- Other: \_\_\_\_\_

**46. Which statement best represents your opinion on regulation of growth in Buena Vista? (Please check only one)**

- The City should be more involved in regulating the type of development
- The City should be less involved in regulating the type of development
- The City should continue to be involved with regulation at about the same level
- Don't know/No opinion

**47. Listed below are some suggestions for City Improvements. Recognizing that the City budget is limited, please rate to what extent you support or oppose using resources on the following:**

	Oppose	Support
<b>Improvements Downtown (sidewalks, landscaping, etc.)</b>	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	
<b>Capital Improvement Projects (sewer plant, regional jail, etc)</b>	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	
<b>Maintenance of City Facilities</b>	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	
<b>Support Economic Development</b>	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	
<b>Recreation Areas (Glen Maury Park, Vista Links)</b>	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	

**48. How important would a newspaper that served only the Buena Vista area be to you?**

Not Important    Very Important  
 1    2    3    4    5

**49. What types of businesses do you frequent monthly or more in Buena Vista? (Please check all that apply)**

- Accommodations (Motel, Camping, B&B)
- Advertising/Promotional Items
- Artists-Framing-Visual Arts
- Attorneys/Legal Services
- Automotive-Parts
- Automotive-Repair
- Automotive-Sales
- Banks/Lenders
- Beauty/Barbers/Tanning
- Business Services
- Construction/Contractors
- Child Care
- Computers
- Education
- Employment
- Engineering/Surveying
- Equipment Sales & Rentals
- Florists
- Funeral/Cemeteries/Memorials
- Grocery
- Gift Shop/Antiques/Crafts
- Health Care
- Home Improvement
- Home Furnishings & Repair
- Housing & Rentals
- Insurance
- Landscaping
- Manufacturing
- Movies
- Moving/Storage
- Office Equipment and Supplies
- Gas Stations/ Convenience Store
- Pet Care/Veterinary
- Pharmacy
- Printing/Publishing
- Real Estate & Title Agencies
- Restaurants
- Retail/Shopping
- Sports/Fitness
- Taxes/Accountants
- Telecommunications
- Transportation

**50a. How often do you shop in Buena Vista?**

- Daily
- Weekly
- Other: \_\_\_\_\_
- 1-3 Times per month
- Monthly

**50. What type of business would you like to see open in Buena Vista? (Please check all that apply)**

- Accommodations (Motel, Camping, B&B)
- Advertising/Promotional Items
- Artists-Framing-Visual Arts
- Attorneys/Legal Services
- Automotive-Parts
- Automotive-Repair
- Automotive-Sales
- Banks/Lenders
- Beauty/Barbers/Tanning
- Business Services
- Construction/Contractors
- Child Care
- Computers
- Education
- Employment
- Engineering/Surveying
- Equipment Sales & Rentals
- Florists
- Funeral/Cemeteries/Memorials
- Grocery
- Gift Shop/Antiques/Crafts
- Health Care
- Home Improvement
- Home Furnishings & Repair
- Housing & Rentals
- Insurance
- Landscaping
- Manufacturing
- Movies
- Moving/Storage
- Office Equipment and Supplies
- Gas Stations/ Convenience Store
- Pet Care/Veterinary
- Pharmacy
- Printing/Publishing
- Real Estate & Title Agencies
- Restaurants
- Retail/Shopping
- Sports/Fitness
- Taxes/Accountants
- Telecommunications
- Transportation

**51. Please list any specific businesses or business types that you would like to see open in Buena Vista: (Use the back if necessary)**

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**52. Including yourself, how many members of your household over the age of 18 are employed?**

0  1  2  3  4  5  6+

**For the following work related questions, you are adult #1. If you are married or have another adult living with you, please provide their information under Adult #2**

**53. What is your employment status?**

	Adult #1	Adult #2
Part-time employed	<input type="checkbox"/>	<input type="checkbox"/>
Full-time employed	<input type="checkbox"/>	<input type="checkbox"/>
Retired	<input type="checkbox"/>	<input type="checkbox"/>
Looking for work	<input type="checkbox"/>	<input type="checkbox"/>
Self-employed	<input type="checkbox"/>	<input type="checkbox"/>
Work more than one job	<input type="checkbox"/>	<input type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>

**54. If employed, what is your primary job commuting distance?**

	Adult #1	Adult #2
Less than 10 minutes	<input type="checkbox"/>	<input type="checkbox"/>
11-20 minutes	<input type="checkbox"/>	<input type="checkbox"/>
21-30 minutes	<input type="checkbox"/>	<input type="checkbox"/>
31-45 minutes	<input type="checkbox"/>	<input type="checkbox"/>
46-60 minutes	<input type="checkbox"/>	<input type="checkbox"/>
More than one hour	<input type="checkbox"/>	<input type="checkbox"/>

**55. If employed, in what industry?**

Manufacturing/Industry  
 Retail  
 Personal Service  
 Professional Service  
 Government (Any Level)  
 Construction  
 Other: \_\_\_\_\_

**56. Family Status:**

Single, no children  
 Single, with children  
 Single, children no longer at home  
 Couple, no children  
 Couple, with children  
 Couple, children no longer at home  
 Other: \_\_\_\_\_

**57. Including yourself, how many persons live in your home?**

0  1  2  3  4  5  6+

**58. How many in your home are 18 year of age or younger?**

0  1  2  3  4  5  6+

**59. What is your age?**

Under 20  20-24  25-34  
 35-44  45-54  55-64  
 65-74  Over 75

**60. Gender:**  Male  Female

**61. Do you actively volunteer your time?**

Yes  
 No— Too busy  Unaware of opportunities  
 No desire

**62. What level of education have you completed?**

Less than 9<sup>th</sup> grade  
 9<sup>th</sup> grade to 12<sup>th</sup> grade, no diploma  
 High school graduate or GED  
 Trade or vocational school training  
 Some college, no degree  
 Associate's degree  
 Bachelor's degree  
 Graduate or professional degree

**63. Please indicate if your gross annual household income is:**

\$0-14,999  \$15,000-24,999  
 \$25,000-34,999  \$35,000-44,999  
 \$45,000-54,999  \$55,000-64,999  
 \$65,000-74,999  \$75,000-84,999  
 \$85,000-94,999  \$95,000-99,999  
 \$100,000-199,999  \$200,000-299,999  
 \$300,000-399,999  \$400,000-499,999  
 \$500,000 or more

